



**BUREAU
VERITAS**

PUBLIC TRAINING

CALENDAR

2026



BUREAU
VERITAS

Welcome to Bureau Veritas Indonesia's Public Training Services

Bureau Veritas has the experience, know-how and technical expertise to improve your productivity and performance through training; helping you to reduce your risks and build a responsible, safe and sustainable business. Covering quality, health & safety, environmental and social accountability, our extensive training portfolio includes solutions that give your people the insight, knowledge and practical learnings they need to progress.

We put professional development first, in the pursuit of individual and organizational success. With unrivalled expertise and experience delivering effective training solutions, our modules cover a wide range of compliance issues which affect businesses like yours.

OUR MISSION

**Shaping a World of Trust by ensuring a
responsible progress.**



Proven Solutions, Every Time

From SMEs and family businesses to multi-national organizations, we deliver results-driven training solutions to a wide range of organizations every year. Covering public courses and bespoke programs, we offer the specialist expertise and global coverage to deliver a flexible and professional training solution, every time.

Choose from face-to-face training or eLearning modules or a combination to support your business operations. Whatever your training requirement, put your trust in Bureau Veritas

Flexible Training



E- Learning

With flexible, 24/7 access to training resources and a host of interactive elements, your employees can train at a convenient time and location, whilst minimizing the cost of travel and lost time. Training courses can be completed at their own pace, with immediate results and up to date information.



Face to Face

Bespoke training fully tailored courses integrating your specific learning and competency objectives for maximum results. We work in partnership with clients to create bespoke content that can include company policies, procedures and specific learning concepts. Courses can even be branded in your corporate identity (subject to branding guidelines) and delivered at your premises, or at a Bureau Veritas center.



Virtual Classroom

Delivered live with a real tutor, virtual classroom courses offer a completely interactive and immersive experience with no need to travel. Unlike with more conventional online module-based learning, delegates can ask questions and interact with both the tutor and other delegates.

OVERVIEW PUBLIC TRAINING PROGRAM



ISO 9001:2015 (Quality Management System)

- › All the requirements of ISO 9001:2015 are generic and are intended to be applicable to any organization, regardless of its type or size, or the products and services it provides.
- › Those with responsibility for undertaking internal quality audits against a formal quality management system (QMS). The course is also suitable for those Managers who require greater knowledge and understanding of how a QMS can be implemented within their organization.



ISO 14001:2015 (Environmental Management System)

- › ISO 14001:2015 specifies the requirements for an environmental management system that an organization can use to enhance its environmental performance. ISO 14001:2015 is intended for use by an organization seeking to manage its environmental responsibilities in a systematic manner that contributes to the environmental pillar of sustainability.
- › ISO 14001:2015 helps an organization achieve the intended outcomes of its environmental management system, which provide value for the environment, the organization itself and interested parties.



ISO 45001:2018 (Health & Safety Management System)

- › ISO 45001:2018 specifies requirements for an occupational health and safety (OH&S) management system, and gives guidance for its use, to enable organizations to provide safe and healthy workplaces by preventing work-related injury and ill health, as well as by proactively improving its OH&S performance.
- › ISO 45001:2018 is applicable to any organization that wishes to establish, implement and maintain an OH&S management system to improve occupational health and safety, eliminate hazards and minimize OH&S risks (including system deficiencies), take advantage of OH&S opportunities, and address OH&S management system nonconformities associated with its activities.



ISO 21001:2018 (Educational Organizations Management system)

- › All requirements of ISO 21001:2018 are generic and intended to be applicable to any organization that uses a curriculum to support the development of competence through teaching, learning or research, regardless of the type, size or method of delivery.
- › ISO 21001:2018 can be applied to educational organizations within larger organizations whose core business is not education, such as professional training departments.
- › ISO 21001:2018 does not apply to organizations that only produce or manufacture educational products.



ISO 37001:2025 (Anti Bribery Management System)

- › ISO 37001:2025 specifies requirements and provides guidance for establishing, implementing, maintaining, reviewing and improving an anti-bribery management system. The system can be stand-alone or can be integrated into an overall management system.
- › ISO 37001:2025 is applicable only to bribery. It sets out requirements and provides guidance for a management system designed to help an organization to prevent, detect and respond to bribery and comply with anti-bribery laws and voluntary commitments applicable to its activities.

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ISO 27001:2022 (Information Security, Cybersecurity And Privacy Protection Management System)

- › This document specifies the requirements for establishing, implementing, maintaining and continually improving an information security management system within the context of the organization. This document also includes requirements for the assessment and treatment of information security risks tailored to the needs of the organization. The requirements set out in this document are generic and are intended to be applicable to all organizations, regardless of type, size or nature.

ISO/IEC 20000-1:2018 (Information Technology – Service Management System)

- › ISO/IEC 20000-1:2018 specifies the requirements for a service management system that an organization can use to establish, implement, maintain, and continually improve its service management process. ISO/IEC 20000-1:2018 is intended for use by organizations seeking to deliver high-quality, consistent, and reliable IT-enabled services through a structured and efficient approach,

FSSC 22000 Scheme Version 6

- › With a growing world population, there is an increasing need for affordable, safe, and good quality food products. To fulfill this need, FSSC 22000 provides a trusted brand assurance platform to the food industry. Key in this mission is the availability of the FSSC 22000 certification Scheme for food safety management systems. Food safety is closely related to the presence of food-borne hazards when consumed by consumers. Given that food safety hazards can occur at every stage of the food chain, including food packaging, adequate control throughout the food chain is very important.

HACCP CODEX 2020

- › This is the tool that helps the Food Experts to achieve a high level of food safety: in Europe all Agri-food companies in the secondary and tertiary sector are required to comply with the same application of the HACCP method. The 2020 revision of the Codex Alimentarius has introduced important changes.

Calculating Your Carbon Footprint (ISO 14064-1)

- › This course will enable you to recognize the impact of carbon emissions, the importance of reporting them in a consistent manner, to grasp the terminology, key concepts and issues to the extent that you can begin to allocate the necessary resources to address and improve your carbon footprint calculation approach.

ESG Implementation & Reporting – Turn Strategy into Action

- › Learn how to implement ESG initiatives that deliver real impact. This course guides you through setting measurable goals, applying global frameworks and create transparent report that meet international standards.

Sustainability Report Awareness – Communicate Your Impact!

- › Your sustainability efforts deserve to be seen. This course helps you master the art of reporting using frameworks line GRI and SDGs. Learn how to identify material topics and craft reports that showcase your environmental and social performance, building credibility and trust with stakeholders.

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ISO 31000:2018 (Risk Management System)

ISO 31000 is the main building block for Enterprise Risk management, providing guidance for internal and external audit programs. Bureau Veritas offers classroom training and workshops, including a Mastering course for risk managers, and a multiple day course for auditing to ISO 31000.



ISO 22301:2019 (Business Continuity Management Systems)

- › ISO 22301:2019 is the international standard for Business Continuity Management Systems, designed to help organizations prepare for, respond to, and recover from disruptive incidents. By providing a clear framework for risk assessment, continuity planning, and disaster recovery, this standard ensures that critical operations can continue with minimal interruption.
- › Implementing ISO 22301:2019 strengthens organizational resilience, protects business value, and builds trust with customers and stakeholders.



GSTC Sustainable Tourism Training Program (STTP)

- › Provides the knowledge and tools needed to help improve sustainability practices in travel and tourism. The training covers the GSTC Standards (formerly known as GSTC Criteria), the global baseline standards for sustainability in travel, tourism and provides best practices for businesses and destinations. The course will help you achieve tangible actions that fulfill the globally recognized standard of sustainability best practices.



7 Quality Control Tools

- › The 7 Quality Control Tools are essential instruments used to analyze, monitor, and improve processes across any industry. These tools help organizations identify root causes, visualize data patterns, prevent defects, and drive continuous improvement. Consisting of the Check Sheet, Histogram, Pareto Chart, Control Chart, Scatter Diagram, Flowchart, and Cause-and-Effect Diagram, they provide a practical and structured approach to problem-solving.
- › By mastering the 7 QC Tools, teams can enhance decision-making, reduce process variation, and boost overall product and service quality. These foundational tools empower organizations to work smarter, optimize performance, and build a culture of quality excellence.



Root Cause Analysis & Problem Solving

- › Root Cause Analysis & Problem Solving provides a structured approach to identifying the real source of issues and preventing them from recurring. Through systematic tools and analytical methods, this training helps teams uncover underlying causes, implement effective corrective actions, and strengthen overall process reliability. Ideal for organizations seeking sustainable improvement and long-term operational excellence

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5S Awareness & Implementation Methodology

- › Methodology focuses on building an organized, efficient, and safe workplace through Sort, Set in Order, Shine, Standardize, and Sustain. This training helps participants understand practical steps to reduce waste, improve productivity, and maintain workplace discipline. With a clear and visual system, 5S enhances daily operations and supports a strong foundation for continuous improvement.



5WHY Analysis Method

- › The 5WHY Analysis Method is a simple yet powerful tool used to identify the root cause of a problem by repeatedly asking “why” until the underlying issue becomes clear. This technique enables teams to move beyond surface-level symptoms and develop effective, lasting solutions. Perfect for quick problem-solving, decision-making, and strengthening critical thinking within the organization.



PDCA Continuous Improvement

- › PDCA Continuous Improvement introduces the Plan–Do–Check–Act cycle as a practical framework to improve processes, test solutions, and ensure sustainable results. This method encourages teams to act systematically, evaluate performance, and make data-driven adjustments. PDCA is widely used across industries to strengthen quality, prevent recurrence, and drive ongoing operational excellence.



Total Quality Management

- › Total Quality Management is a holistic approach that integrates quality into every aspect of an organization. This training emphasizes customer focus, continuous improvement, teamwork, and systematic problem-solving. By adopting TQM principles, organizations can enhance product and service quality, improve efficiency, and build a culture where every employee contributes to excellence.



8 Steps Practice

- › The 8 Steps Practice provides a structured problem-solving roadmap designed to deliver clear, measurable improvement. Participants learn to define problems, analyze causes, develop solutions, implement actions, and verify results using a disciplined eight-step approach. This framework drives consistency, strengthens cross-functional collaboration, and supports sustainable process improvement.



QAQC

- › QAQC introduces the essential principles of quality assurance and quality control to ensure products and processes consistently meet requirements. This training covers preventive and inspection-based practices, helping teams reduce defects, improve compliance, and enhance customer satisfaction. QAQC is fundamental for organizations striving for reliability, consistency, and world-class quality performance.

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Quality Control Circle (QCC) Tools

- › Quality Control Circle (QCC) Tools empower small group teams to analyze workplace issues, identify improvements, and implement solutions using structured quality tools. This training enhances teamwork, problem-solving skills, and data-based decision-making. With QCC, organizations can foster employee involvement, streamline processes, and build a culture of continuous improvement from the ground up.



Facilitation Mastery: Developing Confident & Impactful Trainers

- › Equip new trainers with the mindset, skills, and tools required to design, deliver, and evaluate engaging and impactful learning sessions. This program helps aspiring trainers build strong facilitation confidence, master training methods, and create learning experiences that drive real behavior change.



Supervisory Excellence: Essential Skills for Frontline Leaders

- › Equip supervisors with the essential knowledge, mindset, and practical skills required to manage teams effectively, lead daily operations, communicate clearly, solve problems, and drive performance with professionalism and accountability skill.



Problem Solving Mastery: Structured Thinking for Continuous Improvement

- › Equip participants with structured problem-solving skills and practical analytical tools to identify root causes, generate creative solutions and implement effective actions in their daily work environment.



Productivity Breakthrough: Time Mastery for High-Performance Work

- › To equip participants with practical strategies, tools, and habits to manage time effectively, prioritize tasks, and increase daily productivity in both personal and professional settings.



Leading Through Change: Building Agility, Resilience & Adaptability

- › To help employees build a positive and adaptive mindset toward organizational change, enabling them to navigate transitions confidently, manage emotions effectively, and support change implementation at their level.
- › To equip leaders with the mindset, tools, and practical strategies to effectively lead their teams through organizational change—communicating vision, managing resistance, and maintaining trust and motivation during transitions.

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Inspiring Performance: Modern Approaches to Employee Motivation

- › To equip leaders and supervisors with practical skills to understand what drives employees, inspire higher performance, and create a positive, motivating work environment.

Smart Delegation: Driving Ownership, Trust & Accountability

- › Equip leaders and supervisors with the skills, structure, and confidence to delegate tasks effectively, develop team capability, and increase overall productivity.

Leadership Foundations: Building Influence, Clarity & Team Impact Skill

- › Develop strong self-leadership and personal mastery through values, strengths, mindset awareness, and translating self-awareness into disciplined, accountable, goal-driven behaviors.
- › Enhance leadership impact on others and the organization by applying advanced leadership practices, strategic thinking, system alignment, and coaching skills to empower teams and drive sustainable performance and long-term growth.

Strategic Negotiation & Conflict Resolution: Achieving Win-Win Outcomes

- › To equip participants with practical negotiation strategies, communication techniques, and analytical tools to achieve mutually beneficial agreements in various workplace situations.
- › To equip participants with practical frameworks and interpersonal skills to identify, manage, and resolve workplace conflicts constructively, while maintaining team relationships and productivity.

Planning & Execution Mastery: Structuring Work for Maximum Impact

- › Equip participants with practical tools and structured methods to plan, organize, and execute tasks effectively—ensuring higher productivity, better coordination, and consistent achievement of work targets.

Leading High-Performance Teams: Collaboration, Alignment & Team Dynamics

- › Equip participants with practical team leadership and collaboration skills to build trust, enhance teamwork, and manage team dynamics for high performance.

Key Performance Indicator (KPI) for Organization Success

- › This course provides a Structured approach to developing and cascading Key Performance Indicator (KPIs) that align with organization objectives. Participants will learn how to translate corporate goals into departmental targets, team objectives and individual KPIs to ensure alignment. The training covers KPI design principles, measurement and monitoring to drive organizational success.

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Quality Management System															
1.	QMS ISO 9001:2015 Lead Auditor Training Course	7.500.000	5		2-6		13-17		8-12		3-7		19-23		7-11
2.	Understanding ISO 9001:2015 & Internal Auditor Based on ISO 19011:2018	3.000.000	3	19-21		9-11		4-6		1-3		21-23		23-25	
Environmental Management System															
3.	QMS ISO 14001:2015 Lead Auditor Training Course	8.000.000	5									21-25			
4.	Understanding ISO 14001:2015 & Internal Auditor Based on ISO 19011:2018	3.000.000	3		9-11		27-29		2-4		3-5			16-18	
Occupational Health And Safety Management System															
5.	OHSMS ISO 45001:2018 Lead Auditor Training Course	8.000.000	5				6-10								
6.	Understanding ISO 45001:2018 & Internal Auditor Based on ISO 19011:2018	3.000.000	3	26-28		11-13		18-20		6-8		1-3			14-16

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Sustainability and Social Accountability															
7.	Calculating Your Carbon Footprint Based on ISO 14064-1 & ISO 14064-2	3.000.000	2		2-3		13-14		22-23		10-11			16-17	
8.	NEW! ESG (Environmental, Social, Governance) Awareness	2.000.000	1	26				18		28			5		
9.	NEW! ESG (Environmental, Social, Governance) Implementation & Reporting	4.500.000	2		23-24				25-26			21-22			
10.	NEW! Awareness Sustainability Report	4.500.000	2			3-4				6-7				9-10	
11.	Understanding SA 8000 & Internal Auditor Based on ISO 19011:2018	3.000.000	2	19-20				18-19			3-4				1-2
Integrated Management System															
12.	Understanding QHSE & Internal Auditor Based on ISO 19011:2018	4.000.000	4			9-12			8-11			14-17		23-26	
13.	Lead Auditor QHSE (ISO 9001:2015, ISO 14001:2015, ISO 45001:2018)	6.000.000	4		2-5			4-7					19-22		

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Information Security Management System															
14.	ISMS ISO 27001:2022 Lead Auditor Training Course	15.000.000	5							27-31					
15.	Understanding ISO 27001:2022 & Internal Auditor Based on ISO 19011:2018	5.000.000	3		23-25			6-8			3-5		12-14		
Information Technology Management Systems															
16.	NEW! Awareness & Requirements ISO/IEC 20000-1:2018 & Internal Auditor Based on ISO	5.000.000	3		10-12					6-8					1-3
Anti Bribery Management System															
17.	Understanding ISO 37001:2025 & Internal Auditor Based on ISO 19011:2018	5.000.000	3	13-15			6-8			13-15				2-4	
Business Continuity Management Systems															
18.	NEW! Awareness ISO 22301:2019 & Internal Auditor Based on ISO 19011:2018	5.000.000	3				20-22				18-20			9-11	

COURSE INVESTMENTS ARE EXCLUSIVE OF VAT

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Educational Management System															
19.	Understanding ISO 21001:2018 & Internal Auditor Based on ISO 19011:2018	3.000.000	3	8-10				11-13			10-12		5-7		
Risk Management System															
20.	Understanding ISO 31000:2018 & Internal Auditor Based on ISO 19011:2018	5.000.000	3			2-4			8-10				14-16		
Food Management System															
21.	FSSC 22000 Version 6 & Internal Auditor 19011:2018	3.000.000	3		2-4			4-6				1-3			7-9
22.	Understanding HACCP Codex 2020 & Internal Auditor Based on ISO 19011:2018	3.000.000	3	26-28			6-8			27-29			19-21		
23.	E-Learning Food Safety Level-1	500.000	2 hours												

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Global Sustainable Tourism Council															
24.	NEW! GSTC Sustainable Tourism Training Program (STTP)	4.000.000	2			2-3			22-23			1-2			
25.	NEW! 7 Quality Control Tools	4.500.000	2	26-27				21-22				9-10			
26.	NEW! Root Cause Analysis & Problem Solving	4.500.000	2			4-5					10-11				3-4
27.	NEW! 5S Awareness and Implementation Methodology	4.500.000	2		2-3				11-12				26-27		
28.	NEW! 5WHY Analysis Method	4.500.000	2				20-21			13-14				2-3	
29.	NEW! PDCA Continuous Improvement	4.500.000	2	19-20							4-5			23-24	
30.	NEW! Total Quality Management	4.500.000	2		10-11				23-24				29-30		
31.	NEW! 8 Steps Practice	4.500.000	2			30-31				1-2					21-22
32.	NEW! QAQC	4.500.000	2				29-30				27-28			18-19	
33.	NEW! Quality Control Circle (QCC) Tools	4.500.000	2	28-29				11-12				14-15			

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
34.	NEW! Facilitation Mastery: Developing Confident & Impactful Trainers	6.000.000	3				13-15						26-28		
35.	NEW! Supervisory Excellence: Essential Skills for Frontline Leaders	4.500.000	2	19-20							3-4				
36.	NEW! Problem Solving Mastery: Structured Thinking for Continuous Improvement	4.500.000	2		2-3							14-15			
37.	NEW! Productivity Breakthrough: Time Mastery for High-Performance Work	2.500.000	1						11				26		
38.	NEW! Leading Through Change: Building Agility, Resilience & Adaptability	2.500.000	1					4						3	
39.	NEW! Inspiring Performance: Modern Approaches to Employee Motivation	2.500.000	1			2				20					
40.	NEW! Smart Delegation: Driving Ownership, Trust & Accountability	2.500.000	1	26							10				

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No.	Course Title	Investment (IDR)	Duration (Days)	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
41.	NEW! Leadership Foundations: Building Influence, Clarity & Team Impact	4.500.000	2				6-7					9-10			
42.	NEW! Strategic Negotiation & Conflict Resolution: Achieving Win-Win Outcomes	4.500.000	2						22-23						1-2
43.	NEW! Planning & Execution Mastery: Structuring Work for Maximum Impact	2.500.000	1		23									16	
44.	NEW! Leading High-Performance Teams: Collaboration, Alignment & Team Dynamics	2.500.000	1					11							7
45.	NEW! Key Performance Indicator (KPI) for Organization success	4.500.000	2				6-7					9-10			



HOW TO REGISTER

- › Complete the following link:
bit.ly/BVIPublicTraining or complete the registration form

- › Call/message
 - Mobile : 0878-8616-4924/ 0811 1918 0747
 - Office : 021-53 666 861

- › Email :
 - indah.octarina@bureauveritas.com
 - olivia.anjanette@bureauveritas.com



TRAINING REGISTRATION FORM

(Please complete this form and sent to Bureau Veritas Indonesia)

Training Title :

Course Date :

Company :

Address :

Phone/ Fax :

Email :

Participants : 1.
2.

Name :

Position :

Date :

Signature :



TERMS AND CONDITION

- BV Indonesia reserves the right to change or cancel any courses due to unforeseen circumstances.
- Training fee includes: lunch, coffee break, training material documentation and kits, workshop and certificate (except if the training is conducted virtual classroom/online).
- A full registration fee will be charged full for any confirmed registration. If the registered participant is unable to attend, a substitute is allowed with prior notification.
- Full payment should be made 2 weeks prior to commencement of the training course.
- If you have to cancel the registration, please advise us, in writing at least 2 week before the course date. Otherwise, the course fee will be charged in full.
- Registrant who fails to attend without advising will be charged the full course fee.
- All course will be conducted by Bureau Veritas qualified and experienced trainer.
- Confirmation will send to the participant 2 week prior to training date.

PAYMENT

- A. Payment must be received for admission
- B. Payment method

Transfer to

PT Mandiri Bank (Persero) Tbk. – Jakarta Menara Palma

Account Number 124 00 056 3577 7

Account Name PT Bureau Veritas Indonesia



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